

# The Boston Globe

## CareChex<sup>®</sup> Study Identifies Nation's Top 10 High Quality Health Systems

CareChex, a division of Comparion Medical Analytics, released a new study which identifies the nation's highest quality health systems for overall hospital care. The study analyzed data from the Center for Medicare and Medicaid Services and the Agency for Healthcare Research and Quality using the company's patent-pending quality rating methodology which evaluates hospital performance across various clinical processes, outcomes of care, and patient satisfaction measures.

The study summarized findings for the following three (3) categories:

- *Medical Excellence* which measures a health system's "composite" performance across six (6) areas of quality--process of care, mortality, complications, inpatient quality, patient safety, and patient satisfaction.
- *Patient Safety* which evaluates a health system's performance on 12 indicators which represent avoidable patient safety events such as postoperative hip fracture, postoperative hemorrhage, and postoperative respiratory failure.
- *Patient Satisfaction* which assesses a health system's performance across a variety of consumer experiences relating to physician care, nursing care, and hospital environment.

The top 10 health systems for each category are identified in rank order below.

MEDICAL EXCELLENCE		
<u>National Rank</u>	<u>Health System</u>	<u>Location</u>
1	Beaumont Health System	Royal Oak, MI
2	Duke University Health System	Durham, NC
3	Memorial Hermann Healthcare System	Houston, TX
4	Community Healthcare System	Hammond, IN
5	Scottsdale Healthcare	Scottsdale, AZ
6	Henry Ford Health System	Detroit, MI
7	Scripps Health	San Diego, CA
8	Advocate Health Care	Downers Grove, IL
9	Tanner Health System	Carrollton, GA
10	Sisters of Charity Health System	Cleveland, OH

PATIENT SAFETY		
<u>National Rank</u>	<u>Health System</u>	<u>Location</u>
1	Virtua	Marlton, NJ
2	Scottsdale Healthcare	Scottsdale, AZ
3	Community Healthcare System	Hammond, IN
4	University of Maryland Medical System	Baltimore, MD
5	University of Colorado Health	Fort Collins, CO
6	HealthEast Care System	Saint Paul, MN
7	Kaiser Foundation Hospitals	Oakland, CA
8	Johns Hopkins Health System	Baltimore, MD
9	Duke University Health System	Durham, NC
10	BayCare Health System	Clearwater, FL

  

PATIENT SATISFACTION		
<u>National Rank</u>	<u>Health System</u>	<u>Location</u>
1	Cancer Treatment Centers of America	Schaumburg, IL
2	United Surgical Partners International	Addison, TX
3	National Surgical Hospitals	Chicago, IL
4	North Mississippi Health Services	Tupelo, MS
5	Tanner Health System	Carrollton, GA
6	Willis-Knighton Health System	Shreveport, LA
7	Infirmiry Health	Mobile, AL
8	Parkview Health	Fort Wayne, IN
9	Archbold	Thomasville, GA
10	Southern Illinois Healthcare	Carbondale, IL

Source: CareChex – Comparion Medical Analytics, Inc.

Dr. Thane Forthman, president and CEO of Comparion, indicated, “Each of these organizations’ quality performance is in the top 10% of all health systems in the country and as such they should be applauded for attaining an exceptionally high level of patient care.” He further noted only Duke University Health System, Community Healthcare System, Scottsdale Healthcare, and Tanner Health System achieved top performance in more than one category.

#### **About Comparion Medical Analytics**

Comparion Medical Analytics is one of the nation’s largest privately held healthcare information services companies with corporate headquarters in Greenville, SC and medical advisory services in Baltimore, MD. Over 1,000 healthcare professionals across leading academic medical centers, health systems, Fortune 500 companies, and payers rely on Comparion’s software solutions to assess the cost and quality of medical services delivered across the continuum of care.

CareChex, a division of Comparion, specializes in rating and ranking the quality of hospital and physician care using both public and proprietary measures of performance including process of care, outcomes of care, and patient satisfaction.